

BH FOOTBALL CLUB LTD.

PRIVACY POLICY 2026/2027

Updated draft: 26 October 2026 | For review before publication

BH Football Club Ltd. (BHFC) respects the privacy of children, parents, guardians, staff, volunteers and visitors. This notice explains how we collect, use, share and protect personal information when you use our website, register for football activities, attend sessions, or contact us.

1. Who is responsible for your data

The data controller is BH Football Club Ltd. The privacy contact is Harley Forder-Hogg, email harley@bhfcbattersea.co.uk.

2. Information we collect

We may collect names, dates of birth, parent/guardian details, contact information, emergency contacts, player registration and eligibility information, attendance, training and match records, payment and transaction details, relevant medical or accessibility information, communications, photographs and videos, and technical information generated when using our website. We collect only information needed for the relevant purpose.

3. How we obtain information

Information is provided through registration and consent forms, our website, correspondence, Spond and other club communications, and attendance at club activities. We may receive relevant registration or eligibility information from The FA, leagues, parents or guardians, and authorised service providers.

4. Why we use information and our lawful bases

We use personal information to administer trials, memberships, camps, training and matches; communicate with families; manage bookings, fees and payments; meet safeguarding and sporting requirements; respond to enquiries; maintain records; and keep our website and services secure. Depending on the activity, the lawful basis may be performance of a contract, compliance with a legal obligation, legitimate interests, or consent. Where special-category information such as health data is processed, we identify an additional condition under UK data protection law. Consent is sought where required, including for optional promotional use of children's images.

5. Children, health and safeguarding

We may process children's information to provide safe football activities, confirm eligibility and respond to emergencies. Medical and accessibility details are restricted to authorised people who need them to support a participant. Safeguarding information is handled confidentially and may be shared with appropriate safeguarding bodies or authorities where necessary and lawful. We do not treat general registration consent as blanket consent for all uses of personal data.

6. Photographs and videos

We may take photographs or videos at club activities for coaching, operational or promotional purposes. Promotional publication, including on our website or social media, will follow the permissions collected and our safeguarding procedures. Parents and guardians can contact us to discuss or withdraw optional image permissions; withdrawal does not necessarily remove material already lawfully published or shared.

7. Payments and communications

We use authorised payment providers to process membership, camp and other fees. Providers may process payment details under their own notices or on our behalf. We may use Spond, email and other appropriate channels for session invitations, attendance, fixtures, payment reminders and essential club notices. We will not use optional marketing permissions as a condition of joining the club.

8. Who we share data with

Where necessary, data may be shared with coaches and authorised club administrators; The FA, leagues and governing bodies; venue providers where required; payment, website, communication and IT service providers; insurers, professional advisers, and relevant safeguarding or public authorities. We limit sharing to what is necessary and apply appropriate contractual and security protections.

9. International transfers

Some technology providers may process information outside the UK. Where personal data is transferred internationally, BHFC will assess the transfer and use an applicable UK adequacy regulation, approved contractual safeguards or another lawful transfer mechanism. Specific provider locations and safeguards should be checked before publication.

10. Security and retention

We use proportionate administrative and technical safeguards, restrict access to authorised individuals and respond to suspected personal-data breaches. We retain information only as long as necessary for club operations, safeguarding, legal, accounting or regulatory requirements. Different categories of records may have different retention periods; a documented retention schedule should be maintained. Not all information is automatically retained for six years.

11. Your data protection rights

Depending on the circumstances, you may have rights to access, correct, erase, restrict or object to processing of your information, and to data portability or withdrawal of consent. To make a request, contact harley@bhfcbattery.co.uk. We normally respond within one month, subject to applicable legal extensions and exemptions. You may complain to the Information Commissioner's Office at www.ico.org.uk.

12. Website cookies and third-party links

Our website may use cookies or similar technologies for functionality, analytics or other purposes. The live website and its consent settings must be checked, and a separate cookie notice or consent mechanism provided where required. Links to external sites are governed by those organisations' own privacy notices.

13. Changes to this notice

We may update this notice to reflect changes in our activities, suppliers or legal requirements. The current version will be made available through our website or on request.

Publication checks

Before publishing, confirm: legal entity; live website cookies and analytics; all current payment and communication suppliers; safeguarding and image-consent processes; medical-data lawful basis and special-category condition; international transfers; and the retention schedule. This draft is not a substitute for a legal compliance review.